

JENNY NAIROBY BEATO GARCIA

BUSINESS SYSTEMS & AUTOMATION ENGINEER

CRM & ERP • Google Workspace • Systems Integration
Workflow Automation • APIs • Technical Operations

REMOTE

Santo Domingo
Dominican Republic

[LinkedIn](#)

[Engineering Portfolio](#)

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AVAILABLE FOR FULL-TIME REMOTE WORK

PROFESSIONAL SUMMARY

Business Systems & Automation Engineer with extensive hands-on experience building, administering, integrating, and troubleshooting web platforms, operational systems, databases, and production infrastructure. Experienced in CRM/ERP configuration, Google Workspace administration, workflow automation, REST API integrations, website backends, VoIP systems, and Linux-based environments. Strong background translating operational needs into reliable technical solutions, automations, and scalable business processes.

CORE TECHNICAL SKILLS

Business Systems & CRM: Zoho CRM • Odoo ERP • Chatwoot • CRM configuration • Business process automation • Customer operations

Automation & Integration: n8n • Workflow automation • Systems integration • REST APIs • Webhooks • API integration • Human-in-the-loop workflows

IT Administration: Google Workspace administration • API enablement • Domain configuration • Permissions & access management • Technical troubleshooting

Web & Infrastructure: PHP • Python • JavaScript • SQL • MySQL • PostgreSQL • Linux • Docker • AWS • Cloudflare • R2 • Hetzner • Git

Communications & AI: WhatsApp integrations • VoIP/Issabel • OpenAI API • AI agents • Structured outputs • Multimodal workflows

PROFESSIONAL EXPERIENCE

BEMAR COLOR | Automation & Systems Integration Engineer - Digital Transformation Project | 2025-Present

- Lead a digital transformation project improving customer service, order management, production, and fulfillment through automation and systems integration.
- Administer and improve Odoo processes across invoicing, inventory, orders, production, and operational tracking.
- Integrate Chatwoot, WhatsApp, n8n, REST APIs, and automated workflows to connect customer communications with internal business processes.
- Troubleshoot production systems, identify repetitive manual processes, and implement automation while keeping human oversight for business-critical actions.
- Support Linux-based infrastructure and cloud-hosted automation services.

BAYNAO.DO | Business Systems & Automation Engineer | 2016-2024

- Led the technical evolution of an e-commerce and business platform supporting 2,000+ technology products, transforming manual operations into highly automated workflows.
- Built and maintained backend systems, databases, custom REST APIs, workflow automations, integrations, and Linux infrastructure supporting business operations.
- Developed PHP/MySQL APIs exposing product information, pricing, availability, specifications, alternatives, images, and operational data.
- Designed automated workflows connecting customer service, quotations, orders, documents, messaging, and internal processes.
- Built automation and quality-control tools for catalog data, API consistency, image management, browser-based operations, and repetitive technical tasks.
- Worked across Linux, AWS, Cloudflare, R2, n8n, browser automation, AI-assisted processes, and production troubleshooting.

EARLIER EXPERIENCE

vaca.do | Web Development & Digital Operations | ~3 years

- Developed PHP functionality and internal web systems for an online travel business while supporting databases, website operations, SEO, advertising, and evolving technical requirements.
- Configured Zoho CRM modules to support customer-management and operational processes.

Telesistema | Web Manager | ~1 year

- Managed web operations across five media properties, coordinated a programmer and designer, organized technical priorities, and led online TV/radio streaming implementation and operations.

ROD | Founder & Web Project Lead | ~4 years

- Managed full-cycle client web projects from requirements and planning through Joomla/PHP development, deployment, troubleshooting, support, and coordination of programmers/designers.

Promunika | Web Developer | ~1 year · overlapped with vaca.do

- Developed agency websites using Joomla and PHP, including custom functionality, configuration, troubleshooting, and client-requested changes.

SELECTED SYSTEMS ADMINISTRATION & ENGINEERING EXPERIENCE

Google Workspace Administration — Hands-on configuration involving API enablement, domain setup, permissions, and access configuration.

CRM / ERP — Zoho CRM module configuration and business-process support; Odoo administration and process configuration across invoicing, inventory, orders, and operational tracking.

VoIP & Communications — Hands-on Issabel-based VoIP and telephony integration with automation workflows; WhatsApp and customer-messaging integrations.

Website & Backend — Long-term PHP web systems, databases, Linux/Apache environments, backend configuration, domains, APIs, and troubleshooting.

Automation & Integration — n8n, REST APIs, webhooks, custom integrations, browser automation, messaging workflows, and AI-assisted operational processes.

ENGINEERING PORTFOLIO

Selected case studies document production and R&D work across e-commerce automation, Bemar Color messaging/Odoo integration, ERP operations, AI catalog enrichment, image automation and quality auditing, API regression testing, browser automation, infrastructure, and an Issabel + n8n voice-AI prototype.

Portfolio: black-math-1946.naybe10.workers.dev

EDUCATION & TECHNICAL DEVELOPMENT

Licenciatura en Publicidad — Universidad APEC

Certificado en Alta Gerencia (Posgrado) — Eglenin Morrison

English Immersion Program — UASD / MESCYT — Certificate of Excellence, First Level

Selected technical training: Linux/Amazon Server Administration · Advanced PHP & JavaScript · Python · MySQL · Oracle Database & Programming (ITLA) · Advanced Web Development (ITLA) · n8n & Automation